



Text to Donate – Terms and Conditions

Text to donate is a quick and easy way to donate to St David's Adoption Service. If you have already texted a donation, thank you so much for your support. You are helping us to support our adoptive families and their children as they grow and thrive together.

- You can give a single donation via your mobile phone just text **STDAVIDS** followed by the donation amount (£1- £20) to **70580**.
- You can give a monthly donation via your mobile phone just text **STDAVIDSREG** followed by the donation amount (£1- £20) to **70580**.
- You can increase your donation by 20% for free if you agree to add Gift Aid.
- Please note that in addition to your donation, you will incur your standard network message charge (based on your service provider rates); please ask bill payer permission first.
- All donations go towards St David's Adoption Service and our work with adopted children and their families.
- To send a donation you must be 16 years or over and you must obtain permission from the bill payer before sending the text.
- You will receive confirmation of your donation via SMS, the message will confirm the donation was made to **St David's Adoption Service**, via Donr.
- You can only donate from a UK mobile. If you donate using this service from a UK mobile outside of Wales, England, Scotland or Northern Ireland, you may incur additional network charges.
- Some Mobile Virtual Network Operators, such as Asda and Plusnet, do not currently support texts to short code numbers.
- St David's Adoption Service will receive 95% of each donation made by SMS, the remaining 5% covers the cost of the text-to-donate service.
- The text to donate message service is being operated by Donr Ltd, a limited company registered in England and Wales under company registration number 10402410, whose registered address and main trading address is The Stables, Back St Georges Terrace, Newcastle, NE2 2SU. www.Donr.com
- Your data will be handled in accordance with the Data Protection Act 1998. Data obtained from you in connection with this SMS service may include your mobile number, your carriers name, and the date, time and content of your message. For information on how Donr uses



**Gwasanaeth
Mabwysiadu
Dewi Sant**

**St David's
Adoption
Service**

your personal data please see their Privacy Policy <https://legal.donr.com/supporter-privacy-policy>

- We will only use the data we need to process your donation, which will include your mobile number and network and how much you'd like to donate. The only other time we will ask for your data via SMS is if you choose to add Gift Aid to your donation.
- If you encounter any problems when making a text donation, you can contact the Donr helpline by calling 0333 4444 111.
- If the keyword or short code you text are invalid you may still be charged, but your donation may not come to St David's Adoption Service.
- St David's Adoption Service does not accept any responsibility for any technical failure, malfunction, congestions, capacity issues or any other problem with any telephone, telephone network or line, system, server, provider or otherwise which may result in any text being lost, delayed or not properly received and recorded.